

Lead pipes in Cleveland: what to do

Does the city pay for your side of the line? Yes, in planned project areas and for customer-owned lead lines disturbed during repairs. Outside those, you pay for your side.

1. Check your address

Look up your address on the Cleveland Water map:
www.clevelandwater.com/service-line-material. You can also call the number below.

2. What the city covers

\$0 for city-owned and customer-owned lines in planned project areas, and for customer-owned lead lines disturbed during repairs. Outside those, you pay for your side if you replace it yourself.

3. Call

216-664-2882

216-664-2882 (Cleveland Water Lead Inquiry Line)

4. In the meantime

- If the water has sat for hours, run the cold tap until it feels colder before drinking or cooking.
- Use cold water for drinking, cooking and baby formula.
- If you use a filter, pick one certified to NSF/ANSI Standard 53 or 58 for lead reduction. The box or the certifier's online listing says so.
- Questions about health: ask your doctor or local health department.

Source: Lead Service Line Replacement Program, Cleveland Water (www.clevelandwater.com/your-water/lead-awareness/what-we-do). Checked Oct 18, 2026. Programs change, so confirm with the city. More and updates: leadpipehelp.org/cities/cleveland/