

Lead pipes in New York City: what to do

Does the city pay for your side of the line? Yes, only at properties DEP contacts by letter (or DDC during main work). Other owners pay for the whole line.

1. Check your address

Use the free NYC Department of Environmental Protection (DEP) address map. The link is on leadpipehelp.org/cities/new-york-city/. You can also call the number below.

2. What the city covers

\$0 if DEP or DDC contacts you. Otherwise you pay; DEP says a replacement can cost more than \$8,000.

3. Call

311 or the number on your water bill

4. In the meantime

- If the water has sat for hours, run the cold tap until it feels colder before drinking or cooking.
- Use cold water for drinking, cooking and baby formula.
- If you use a filter, pick one certified to NSF/ANSI Standard 53 or 58 for lead reduction. The box or the certifier's online listing says so.
- Questions about health: ask your doctor or local health department.

Source: Lead Service Line Replacement Program, NYC Department of Environmental Protection (DEP) (www.nyc.gov/site/dep/water/lead-service-line-replacement.page). Checked Oct 18, 2026. Programs change, so confirm with the city.

More and updates: leadpipehelp.org/cities/new-york-city/