

Lead pipes in Rochester: what to do

Does the city pay for your side of the line? Yes, when your street is in a scheduled city project.

1. Check your address

Use the free City of Rochester Department of Environmental Services address map. The link is on leadpipehelp.org/cities/rochester/. You can also call the number below.

2. What the city covers

\$0 on scheduled streets. Otherwise: not confirmed.

3. Call

585-428-7049

(585) 428-7049

4. In the meantime

- If the water has sat for hours, run the cold tap until it feels colder before drinking or cooking.
- Use cold water for drinking, cooking and baby formula.
- If you use a filter, pick one certified to NSF/ANSI Standard 53 or 58 for lead reduction. The box or the certifier's online listing says so.
- Questions about health: ask your doctor or local health department.

Source: Lead Service Line Replacement Projects, City of Rochester Department of Environmental Services (www.cityofrochester.gov/departments/departments-environmental-services-des/lead-service-line-replacement-projects). Checked Oct 15, 2026. Programs change, so confirm with the city. More and updates: leadpipehelp.org/cities/rochester/